

Apply for help with the cost of neutering

If you adopt a pet through PetRehomer, we may be able to help with the cost of spaying or neutering your new dog, cat or rabbit.

We look at each case individually and our decisions are always subject to the following terms:

1. If we agree to help you, you will be responsible for paying the vets bill in full. PetRehomer will then give you back up to 75% of the cost of a standard procedure.
2. The amount PetRehomer pays will be agreed in advance and confirmed in writing. This is called an 'Agreement to proceed'. We will only pay you back if this agreement is in place. As such, you should wait to receive this agreement before booking the operation. You'll find more information about this in our guidance notes below.
3. PetRehomer does not pay towards minimally invasive surgery (sometimes called a laparoscopic spay procedure). If the vet thinks your pet needs this type of operation, speak to us directly.
4. PetRehomer will not give you money back for things like pain killers, medical collars, or medication prescribed or suggested by the vet.
5. You'll need to show PetRehomer a quote from a vet registered with the British Veterinary Association. We might ask you to get more than one quote before deciding how much to repay you, if anything.
6. To make the biggest difference, PetRehomer gives priority to people who are adopting female dogs, cats or rabbits. If we're able to, we will give financial help to people adopting male pets. But this is at the discretion of the PetRehomer trustees.
7. In most cases, PetRehomer will agree to help people on low incomes first.
8. PetRehomer will only pay towards the operation on the pet named in the 'Agreement to proceed'
9. PetRehomer will only pay money into a bank account that belongs to the adopter.
10. The 'Agreement to proceed' is not a legal contract. There is no contract between you and PetRehomer, or PetRehomer and the vet carrying out the operation.
11. PetRehomer cannot be held responsible in any way if your pet gets injured or dies as a result of the operation. If this did happen, we would no longer be able to give you any money.

Further Guidance:

- 1) The adopter must contact PetRehomer via our website to request support within 60 days of the completion of the adoption through the PetRehomer service and prior to any neuter procedure being undertaken. We cannot reimburse procedures that have already been undertaken. The adopter will need to:
 - a. complete the “Request for support form for Neutering” and
 - b. accept the Terms and Conditions attaching a quotation for the procedure from their vet within the form
- 2) If it is accepted by PetRehomer, we will decide how much can be funded (max 75%, depending upon our available funds at the time). If appropriate, or we may ask for another quote, or it may be rejected.
- 3) If the application for support is accepted, the PetRehomer team will issue the adopter with an “Agreement to proceed “
- 4) All offers of support are restricted by time (60 days from date of the “Agreement to proceed date), and if not used, will not be extended for any reason whatsoever. The funds are reallocated to other cases.
- 5) Reimbursement for the amount we agreed will be made once we have received confirmation of a paid receipt of the neuter procedure from the vet. This receipted invoice must be received by PetRehomer within 10 days of the procedure. We will send you a form to complete following the procedure where you must upload a copy of the paid invoice.